



## REFUND POLICY

You can request a refund for nearly any unused parking location, which is pre-booked and paid for. ParkinBUDDY will, upon request via [support@parkinbuddy.in](mailto:support@parkinbuddy.in), may issue a refund for any reason, if the request is made within 1 day (24 hours) from the time of parking fee payment, and the service has not been used. There are more details below; but even if you fall outside of the refund rules we have described, you can ask for a refund anyway and we will take a look.

You will be issued a full refund of your parking fee within a week of approval. You will receive the refund through the same payment method you used to make the parking fee payment. If for any reason, **ParkinBUDDY** is unable to issue a refund via your initial payment method, we will provide the value in equivalent credit or provide an alternate method of refund. (Some payment methods available in your jurisdiction may not support refunding parking fees back to the original payment method.)

### Where Refunds Apply

Our refund offer, within 1 day of booking and payment for parking spot and has not been used, stands void after 24 hours.

### Abuse

Refunds are designed to remove the risk from booking and payment of parking spots or services — not as a way to get free parking and services. If it appears to us that you are abusing refunds, we may stop offering them to you. We do not consider it abuse to request a refund on a parking location that was booked and paid for just before an offer and then immediately re-buy that parking for the offer price.

### How to Request a Refund

You can request a refund or get other assistance with your refund by writing to ParkinBUDDY support: [support@parkinbuddy.in](mailto:support@parkinbuddy.in).

### Revision Date

This Refund Policy was last updated on 06 October 2022. If you were a user before the Revision Date, it replaces the existing Refund Policy.